

TERMS AND CONDITIONS

Willeke Goedgedrag Holistic Therapy

Welcome to Willeke Goedgedrag Holistic Therapy. Thank you for choosing my practice. To make everything run as smoothly as possible, you will find the general terms and conditions that apply to my practice below:

Governing Law and Dispute Resolution

The law of Aruba applies to all agreements with Willeke Goedgedrag Holistic Therapy. In the event of any disputes, the parties will first try to reach a solution together. If this does not work, the dispute will be submitted to the competent court in Oranjestad, Aruba.

Appointments and cancellations

Life is sometimes unpredictable. If you need to reschedule or cancel an appointment, please let us know as soon as possible via email, WhatsApp or phone.

- You can cancel or reschedule an appointment free of charge up to 24 hours in advance.
- Cancellations within 24 hours will be charged 50% of the cost of the reserved time.
- If you do not show up for an appointment without cancellation, the full costs will be charged.

Privacy and data protection

Your privacy is extremely important. I comply with the General Data Protection Regulation (GDPR).

- Your data is stored securely and never shared without your permission.
- If necessary, a small part of your data can be used for administrative purposes (such as drawing up an invoice).
- For any other use, I ask for your explicit permission in advance.

Payment

After each session you will receive an invoice by e-mail or whats app. This must be paid within 14 days of the invoice date.

Collaboration and Communication

During our collaboration, open and honest communication is essential. If you have any questions or run into something, let me know. Together we work on your goals.

Safety and connection are central to my practice. If this is no longer feasible, the cooperation will be terminated.

Liability

I do my utmost to guide you as well as possible, but I cannot give any guarantees about results. The success of the sessions also depends on your commitment and openness.

Contraindications

The sessions offered are not a substitute for medical or psychological treatments. If you are being treated by a doctor, psychologist or psychiatrist, please consult them first before starting a course at Willeke Goedgefrag Holistic "Therapy".

Use of materials or exercises

Any materials, such as worksheets or exercises, provided during the sessions are for personal use only and may not be shared or copied without permission.

Feedback

I am open to feedback. If something can be improved or if you are dissatisfied with something, please discuss this with me. Together we look for a solution.

Replacement

If I am unable to keep appointments due to illness or other circumstances, you will be informed as soon as possible and we will look for a solution together.

Domestic Violence and Child Abuse Reporting Code

As a therapist, I am legally obliged to adhere to the Domestic Violence and Child Abuse reporting code. This means that, if necessary, I take steps to ensure the safety of those involved.

If you have any questions, please feel free to contact me. I look forward to a pleasant collaboration!

Savaneta, January 2021

Willeke Goedgedrag-van Zeeland

Willeke Goedgedrag Holistic Therapy

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